



Bradninch Town Council Web Site Accessibility Statement

Version Control:

Issue	Issue Date	Additions/Alterations
1.0	12.10.2020 18.08.2021 18/01/2022	New policy (adopted) Reviewed and updated to reflect website audit. Website review taken place – statement updated to reflect findings.

This accessibility statement applies to www.bradninch-tc.gov.uk

This website is run by Bradninch Town Council. The Council wants as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

Texts have also been made as easy as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible is this website?

Some parts of this website are not yet fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

We continue to work on upgrading the website so bear with us.

Feedback and contact information

If you need information on this website in a different format, like accessible PDF, large print, easyread, audio recording or braille:

- email: clerk@bradninch-tc.gov.uk
- phone: 01392 861228

We will aim to reply to a request within 7 days from receipt.

Reporting accessibility problems with this website

The Council is always looking to improve the accessibility of this website. If you find any problems not listed on this page, or think we're not meeting accessibility requirements, contact us using the details above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

[Note: if your organisation is based in Northern Ireland, refer users who want to complain to the Equalities Commission for Northern Ireland (ECNI) instead of the EASS and EHRC.]

Contacting us by phone or visiting us in person

Contact us by phone on 01392 861228, or by email clerk@bradninch-tc.gov.uk or you can contact the Clerk to make a face to face appointment.

Technical information about this website's accessibility

Bradninch Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Non-accessible content

The content listed below is non-accessible for the following reasons:-

Archive PDF's produced before compliance date of 23rd September, 2020

Non-compliance with the accessibility regulations

Accessibility problems:-

- Council document pdfs take you to an external source
- Images require a descriptive element
- menus require plug ins to list page contents
- mapping is not accessible
- colours require changing

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

Plans are in place to add text alternatives to images and when we publish new content we'll make sure our use of images meets accessibility standards.

Navigation and accessing information

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not always possible for users to change text size without some of the content overlapping.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing information. For example, we have PDFs for agendas, minutes and policy documents.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix archive documents before 23rd September.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

What we're doing to improve accessibility

We are assessing website accessibility regularly and changing content to meet the requirements. Our website provider has undertaken an audit of our website and we are currently addressing any identified accessibility issues as best we can. A recent review of the website by Council members has evidenced improvements (01/2022).

Preparation of this accessibility statement

This statement was prepared on 20th September 2020.

It was reviewed on 12th October 2020, 18th August 2021 and 18/01/2022.